



## Why TelcoPro?

TelcoPro's true business grade internet service provides small to medium sized businesses with a data highway to the World Wide Web (WWW).

We understand the critical need for the centre to stay constantly connected for customer service, email access, connectivity and data transfer to the CCMS for reporting and claiming of revenue.

TelcoPro provides a one-stop shop solution, with a wide range of business critical services including managed firewall, managed router, hosting, anti-virus and anti-spam filtering to give you the simplicity and convenience of a full turn-key solution.

## TelcoPro Features

- Critical services:**  
 Managed firewall  
 Managed router  
 Hosting  
 Antivirus & Antispam filtering  
 Telecommunications
- 100% business grade internet service:**  
 Our core internet network is purpose built for businesses to maximise availability and performance. All customers on our network are business customers and there is no oversubscription in our core network.
- 24 x 7 network surveillance and fault recovery:**  
 We are equipped with state of the art management tools, highly skilled support resources and speedy fault recovery process. We offer maximum reliability, reducing the risk of downtime while increasing infrastructure availability.
- Monthly billing for internet services:**  
 We provide a simple monthly plan with monthly billing services.



**When you connect to the Internet, your computer becomes part of a network.**

**TelcoPro – making communication easier for your centre**

## Making business easier

**Want a simple electronic payment option for your parents?**  
 Talk to us about DebitPro which interfaces with ChildcarePro.



**Want to avoid headaches of processing staff wages?**  
 Talk to us about our electronic timesheet system and payroll service - PayrollPro.



**Need a simple and efficient method to communicate with Parents and send out statements electronically?**  
 Talk to us about CommsPro which can be used to communicate with parents at the touch of a button, saving time and money.



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